

SSL Connectivity Client Removal Error: Another version of this product is already installed.

Installation of this version cannot continue. To configure or remove the existing version of this product, use Add/Remove Programs on the control panel.

{EB1497CC-C9D1-4531-B9F2-74F58EDB91D7}



Resolution: Delete key in the registry

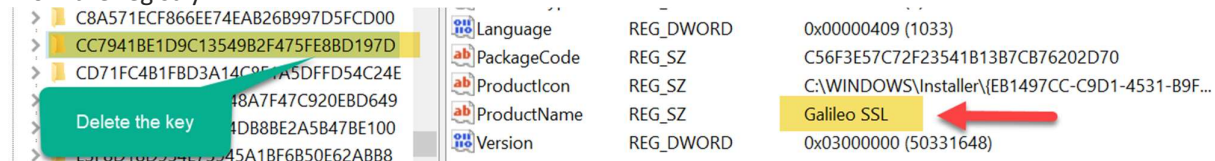
Warning Serious problems might occur if you modify the registry incorrectly by using Registry Editor or by using another method. These problems might require that you reinstall the operating system. Microsoft cannot guarantee that these problems can be solved. Modify the registry at your own risk.

Location: Computer\HKEY_CLASSES_ROOT\Installer\Products\CC7941BE1D9C13549B2F475FE8BD197D

Or, Start the registry, search for the following string:
{EB1497CC-C9D1-4531-B9F2-74F58EDB91D7}

The following appears, ENSURE **Galileo SSL** is visible and delete the associated highlighted key on the left

From the registry:



Then re-install The Galileo SSL Client software 3.0.0.84, you should no longer see the error, this document is for Technical support people, please do not try this if you are not proficient in working in the registry.